



# Clean, Safe and Hospitality Services

Founded by DSA in 1999, the Metropolitan Improvement District is a business-improvement area spanning 300 square blocks in downtown. Funding from property owners within the MID boundaries provides cleaning, safety and hospitality services, as well as oversight and activation of multiple urban parks and public spaces. MID-funded ambassadors are on the streets of downtown 362 days a year, ensuring a clean, safe and welcoming experience for everyone. The MID includes six downtown neighborhoods: Belltown, Denny Triangle, Pioneer Square, Retail Core, Waterfront and West Edge.



## Clean Team

- Daily trash removal from sidewalks, alleys and curb edges
- Graffiti removal from public property
- Quick response animal / human waste cleanup
- Syringe removal
- Scheduled pressure washing
- Leaf removal and composting



## Community Safety & Hospitality Team

- On-street concierge services
- Transit information
- Public area morning wake-ups
- Security partnerships
- SafeWalk service
- Welfare checks
- Referrals to human services



## Public Realm Operations Team

- Public realm activation
- Seasonal events: Downtown Summer Sounds, tree lighting and holidays
- Public asset tracking/monitoring
- Fleet maintenance and equipment

### Service Area

1. Denny Way
2. Interstate 5
3. S. King St./S. Royal Brougham Way
4. Elliott Bay

### SERVICE REQUESTS

**206-441-3303**

Clean requests can also be submitted via:  
[downtownseattle.org/service](https://downtownseattle.org/service)

Hours: 7 a.m.-9 p.m. daily

[downtownseattle.org/mid](https://downtownseattle.org/mid)